## TERMS & CONDITIONS OF SALE Version 2024.1

## ARTICLE 1 – SCOPE OF THE TERMS & CONDITIONS OF SALE

These Terms & Conditions of Sale (hereinafter the "Terms & Conditions") apply to all sales of goods and services (hereinafter Any the "Products" and the "Services") in the United Kingdom and abroad. The purpose of these Terms & Conditions is to define the Terms & Conditions under which (i) the Customer may subscribe Services and/or acquire to Products from Sicame UK Limited. private limited company, registered in England Wales with registered and London address Unit 4a Medway Commercial Park, James Swallow Way, Hoo, Rochester, England, ME3 9GX and Company number 03319466 (hereinafter the "Seller").

## ARTICLE 2 - SELLER'S OFFER AND ACCEPTANCE OF THE TERMS & CONDITIONS

2.1. All information in the Seller's notices catalogues, and brochures. in particular information relating to the Products and Services. is provided by the Seller solely for information purposes, which the expressly Customer The acknowledges. Seller reserves the right to make any changes thereto. The Customer acknowledges the that

references of the Products and their technical characteristics may change unless otherwise agreed by the parties. It is therefore up to the Customer to inform the Seller in writing of its need regarding the availability of a specific Product over a given period of time or of a Service on a given date.

Any offer, quotation or commercial proposal from the Seller shall be drawn up on the basis of the information provided by the Customer. Unless expressly waived by the Seller in writing, the validity period of an offer is limited to thirty (30) calendar days from the date it is sent.

**2.2.** These Terms & Conditions constitute the Seller's offer.

Any order for Services and/or Products sent to the Seller implies the acceptance by the Customer of these Terms & Conditions, which the Customer acknowledges having read before placing the order, unless the Seller has formally and expressly waived them.

Consequently, these Terms & Conditions of Sale shall prevail over any Terms & Conditions of purchase or any other document Customer, issued by the regardless of the terms thereof, and shall supersede any provisions of the Terms & Conditions of purchase which may be contrary to them.

## **ARTICLE 3 – ORDER**

3.1. Conditions for placing order

Orders shall be placed by the Customer to the Seller by e-mail, unless otherwise agreed.

The Customer must mention on the purchase order:

- the references of the Products and Services;

- the quantities;

- the place of delivery of the Product or provision of the Service;

- and the date of delivery or performance of the desired service.

Concerning specific Products, the Customer shall provide the Seller, when placing the order, all plans, documents or any other information necessary for the execution of the order. The Seller may not be blamed for any error, particularly regarding the design or manufacture of the Products, which would be the result of an inaccuracy or omission, for instance, on the part of the Customer in the documents he has forwarded to the Seller.

## 3.2. Conditions of acceptance of order

The Seller shall not be bound by the order until it has been expressly accepted in writing by an order receipt. Upon acceptance of the order, the Customer may not modify or cancel the order unless he has obtained the Seller's prior written agreement.

The Seller reserves all rights to make acceptance of the order

conditional on the fulfilment of all special conditions, and in the out by the Carrier upon delivery part of the following or conditions: (i) receipt of the agreed down payment. (ii) issuance of a documentary credit, (iii) obtaining export credit insurance cover and/or (iv) anv authorisation obtaining by the competent required administrative authorities. If the conditions required by the Seller are not fulfilled within forty-five (45) days from the date on which the Seller has requested them, the order shall not be deemed to have been accepted.

#### **Modification** 3.3. Cancellation of order

Anv modification and/or cancellation of an order of Products and/or Services shall, except in cases of force majeure, only be taken into consideration by the Seller at its sole discretion and remain subject to its prior written agreement.

The economic consequences of such order cancellation or modification shall be borne by the Customer.

## **ARTICLE 4 – DELIVERY**

## 4.1 Delivery, delivery times and costs

The Products will be packaged as standard.

The minimum order is £500 excluding VAT (one hundredfifty-pounds and sterling excluding VAT). For all orders below this amount. supplement will be applied to reach this amount. Lead times if the said damage is observed and costs will be subject to during the usual checks carried

absence of any provision to the of the Products, the Customer contrary, the DDP Incoterm will apply for sales inside the United Kingdom. For sales outside the United Kingdom, the EX WORKS-Incoterm will apply.

Delivery times for Products and Services are specified in the acknowledgement of receipt. Any dates quoted for delivery of the Products are approximate only, and the time of delivery is not of the essence. The Seller shall not be liable for any delay in delivery of the Products.

In any event, delays in delivery or provision of the Services may not under any circumstances justify cancellation of the order, nor the granting of any compensation to the Customer.

They are automatically extended in the event of delays not attributable to the Seller, notably in the event of force majeure or failure by the Customer to meet its obligations.

## 4.2 Acceptance of products and transfer of risk

The risks relating to the Products will be transferred to the Customer according to the Incoterm chosen.

On receipt of the Products, the Customer signs a delivery slip indicating the name of the signatory, the quantities delivered and the date and time of delivery.

a In the event of damage to the Products during transport and/or

shall immediately inform the Seller in writing, enter reservations on the deliverv note. describing the said damage in detail, and retain a copy of the said note. The Customer shall confirm its reservations with the carrier by registered letter with acknowledgement of receipt within three (3) days of delivery. A copy of the letter sent to the carrier must be sent to the Seller without delay.

The Customer shall indemnify and hold harmless the Seller and/or its insurers in the event that the Customer fails to make such reservations and/or confirm them.

In the event of non-delivery of the Products by the Customer, resulting in the return of the said Product to the Seller, the costs of return, storage, and redelivery will be borne by the Customer.

## 4.3 Complaints - Product returns

**4.3.1.** Without prejudice to the above provisions to be taken with regard to the carrier, any complaint concerning the nature. quantity or nonconformity of the Products delivered to the Customer in relation to the order shall only be admissible if it is made in writing to the Seller within three (3) working days following the delivery date. No complaint will be accepted by the Seller if it is received after the aforementioned period, and the

Products will be deemed to be perfect condition, have been All prices are exclusive of (i) all accepted by the Customer. All kept in their original packaging taxes, complaints must substantiated and do not entitle in their current state. The Seller taxes. For transactions carried the Customer to defer payment shall return to the Customer the out within the European Union or for Products delivered and conforming to the order. The absence of a complaint to the Seller within the aforementioned cost of transporting it) paid by and documents that may be time limit or the use of the said Products shall lead to the conclusion that the Seller has satisfactorily fulfilled obligations.

Reservations made by the Customer concerning minor defects which do not affect the essential functions and/or performance of the Products shall not prevent acceptance of the Products. In the event of a material defect affecting the functions essential and/or performance of the Product, the return will be made at the Seller's expense.

4.3.2. The Seller may deliver the Products by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute separate а contract. Any delay or lack of conformity of part of the delivery does not release the Customer from its obligation to pay the invoices issued for the conforming Products or any other instalment.

Save where due to the Seller's breach of these Terms & Conditions, returns of Products shall only be authorised after prior written agreement by the Seller and on the express condition that the said Products are catalogue products, are in

be and can be resold by the Seller including VAT or any other sale price (excluding, where the applicable, the cost processing the Order and the the Seller with all information the Customer, less a deduction required of restocking fee of thirty-five payment of VAT as understood percent (35%) of the price of the by its Products to be returned. The provisions. Customer alone shall bear the costs and risks associated with the transport of the Products returned to the Seller.

## **ARTICLE 5 – PRICES**

The applicable prices are those in force on the date the order is placed and are set in pounds sterling. They are exclusive of tax.

The Seller may revise prices the following cases: increase in raw materials, variation in currency exchange rates or in the event that the Seller's costs increase after the order has been accepted due to the enactment of new laws, regulations or decrees affecting the Seller's performance of its contractual obligations, the amount of the increase shall be notified to the Customer and added to the price indicated on the order.

In the event of a variation in rates as defined above, the price indicated on the invoice will be the price in force on the day of delivery or on the day the Payment is deemed to have Product is ready to be taken over by the Customer.

duties, contributions United Kinadom. the of Customer undertakes to provide concerning the European and British

#### ARTICLE 6 PAYMENT \_ CONDITIONS

## 6.1. Time limit for payment

Invoices shall be issued when the Seller dispatches them or when they are made available to the Customer.

All invoices are payable within 30 days of the date of issue.

The Seller reserves the right to make the delivery of the Products conditional on the payment of a deposit or the advance payment of the invoice, without discount. to the customer who does not offer financial sufficient security. and/or who has already experienced payment incidents.

## 6.2. Means and location of payment

Invoices are paid by bank transfer the Seller's to nominated bank account.

## 6.3. Time of payment

been made when the funds are made available to the Seller.

#### 6.4 Non-payment 1 payment

In the event of late payment, the Seller reserves the right to demand, without prejudice to any other right or remedy:

- the immediate payment of any outstanding amount, regardless of the method of payment provided for:

suspension the the of execution of orders in progress and/or their delivery;

- to make the execution of current orders subject to the provision of guarantees or new payment conditions;

- to charge interest at a rate of 8% (eight percent) above the Bank of England base rate on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. which will be automatically due to the Seller, notice without or other formalities:

- to recover collection costs for overdue sums from the Customer on a full indemnity basis upon presentation of supporting documents.

## **ARTICLE 7 - TRANSFER OF OWNERSHIP AND RISKS**

7.1 The risk in the Products shall pass to the Customer according to the DDP or EXWORKS Incoterm, if applicable.

7.2 Title to the Products shall pass to the Customer upon receipt by the Seller of full payment of the price.

Late 7.3 The Seller may recover only benefit from the provisions Products in which title has not of this article 8 under these passed to the Customer. The conditions: (i) inspecting the Customer irrevocably licenses Products within five (5) working the Seller. its employees and agents, to enter informing the Seller in writing of any premises of the Customer the existence of any apparent (including with vehicles), in order defects within five (5) days of the to recover any Product in which delivery of the Products; (iii) title has not passed to the describing precisely the nature Customer.

7.4 The Seller may at any time after delivery elect to transfer title in the Products to the Customer, in which case the Customer shall immediately pay the Price to the Seller.

## **ARTICLE 8 – WARRANTY**

8.1. The Seller warrants that the Products comply with the technical specifications communicated to, or accepted from the Customer and/or are free from material defects in design and manufacture. The Seller's warranty is limited to defects occurring within twelve (12) months from the date of delivery of the Products.

During the warranty period and provided that the defect is directly attributable to the Seller in accordance with the Seller's inspection, the Seller may, at its sole discretion: (i) either repair, replace and/or modify the defective Products, or (ii) refund to the Customer the purchase price of the defective Products. All related costs (including but not limited to: installation and uninstallation costs, etc.) will be borne by the Customer.

8.2. In accordance with Article 4.10 above, the Customer may

officers, days of their delivery; (ii) of the hidden defects or faults found: and (iv) to have received. handled. stored. installed. implemented or used the Products in accordance with all relevant standards. specifications or recommendations and that the Products have not been damaged, modified, repaired or misused.

> Defects arising from (i) information and/or instructions from the Customer and/or third parties, in particular with regard to the design of the Products, components materials, and equipment, (ii) modifications and/or repairs made by the Customer and/or any third party, (iii) normal wear and tear of the Products or (iv) hidden defects are excluded from the warranty.

## **ARTICLE 9 – LIABILITIES**

9.1. The Seller, its suppliers and their insurers are exonerated from any liability for indirect immaterial damages and/or such as loss of profit, loss of production, loss of real or expected savings, loss of clientele. loss business of opportunities, damage to brand image, etc., and more generally any type of economic, ad hoc,

indirect, foreseeable or punitive ARTICLE loss.

9.2 The total and cumulative liability of the Seller, its suppliers and their insurers, including under warranties, shall not exceed the amount, exclusive of tax, of the sums received by the Seller under the Contract.

9.3 The Customer shall compensate and hold harmless the Seller, its suppliers and their insurers from any claims the liability limit exceedina mentioned in Article 9.2 and/or for any damage defined in Article 9.1.

9.4 Nothing in these Terms & Conditions. limits any liability which cannot legally be limited, including liability for:

9.4.1 death or personal injury caused by negligence;

9.4.2 fraud fraudulent or misrepresentation.

The Customer's remedies detailed in these Terms & Conditions are the sole and exclusive remedy for breach by the Seller.

The product proposals and advice communicated by the Seller do not replace the expertise and responsibilities of the Customer (and its partners such as project managers) who is responsible for validating the suitability of the products and materials used (such as the compatibility of the cables) for the execution of its work in accordance with the rules of the trade and according to the specific conditions of its project.

## 10 CONFIDENTIALITY INTELLECTUAL PROPERTY

The Seller is the owner of all information relating to particular drawings. plans, to specifications, documents, information or know-how that he may communicate under the Terms & Conditions, as well as all know-how, improvements, discoveries or inventions that may be made, developed or conceived during the performance of the Terms & Conditions or that may arise or result therefrom (hereinafter 11.2 referred to as the Information). The Customer shall guarantee the confidentiality of the Information referred to above and shall impose the same obligation of confidentiality on its the defence, unless they result employees, agents, suppliers or from the use of the Products (i) co-contractors. The Customer for a purpose other than that for undertakes not to use, copy, reproduce. disseminate, communicate or publish in any way or facilitate access to or enjoyment of the said Information to any third party without the prior written consent by the Seller. of the Seller. The Information referred to in this article shall remain the property of the Seller who shall have made it available to the Customer solely for the purposes of the Terms & Conditions.

#### ARTICLE PATENT 11 COUNTERFEITING

11.1 The Seller shall defend the Customer at its own expense against any proceedings brought by a third party against the Customer on the grounds

that the Products infringe the intellectual property rights of such third party, whether in the Seller's country and/or in the Customer's country, provided however: (i) the Customer notifies the Seller immediately writina and in of such proceedings, (ii) the Customer provides the Seller with all information available to it concerning such proceedings, and (iii) the Customer gives the Seller sole control over the defence and settlement thereof and provides assistance.

The Seller shall compensate and hold harmless the Customer from any costs and damages awarded solely in connection with proceedings for which the Seller has assumed which they were intended or that which could reasonably be deduced from their instructions for use or their specifications, or (ii) with materials, equipment, devices or articles not supplied

11.3 Should it be demonstrated in the course of proceedings brought by third parties that all or part of the Products are infringing and that their use is thus prohibited, the Seller shall have the option, at its own expense, of (i) obtaining for the Customer the right to continue to use them; (ii) replacing them with substantially equivalent non-infringing products; or (iii) modifying them so that they are no longer infringing.

11.1. to 11.3. inclusive define all of the Seller's obligations and responsibilities towards the Customer with regard to infringement intellectual of property rights.

11.5 The provisions of Articles 11.1 to 11.4 shall not apply to the extent that any infringing material is provided by the Customer, or developed by the Seller in accordance with the Customer's instructions.

**11.6** The Customer warrants that any plans, modifications or instructions that it or its suppliers called upon mav be to communicate. implement or enforce shall not lead the Seller and its suppliers of any rank to infringe the intellectual property rights of third parties. The Customer undertakes to defend. compensate and hold harmless the Seller and its suppliers against any claim or action by third parties in this respect. The Customer undertakes to inform the Seller of any irregular or wrongful use of patents. trademarks, trade names and know-how belonging to the Seller as well as of any other intellectual property rights.

#### FORCE ARTICLE 12 MAJEURE

means Majeure Force the occurrence of any event beyond the Seller's control, which he could not foresee, avoid and overcome Insofar as they are of of the order by the Seller. a nature to hinder the execution of the Contract, the following

of what is considered as such

storms.

- floods,

of blockages of means transport or supply for any reason whatsoever,

- lock-out of the company,

-telecommunications blockades.

- blockages and/or hacking of computer networks.

- pandemic / epidemics

Force Majeure may be invoked to justify the Seller's failure to fulfil its obligations under these Terms & Conditions.

The Seller shall inform the Customer of the occurrence and cessation of such an event by letter sent by recorded delivery within a period of seventy-two hours (72h), starting from the day of the Seller's knowledge of the occurrence or cessation of the event.

In the event that the Seller is temporarily unable to perform its obligations due to an event of Force Majeure, its performance ARTICLE 15 - LICENCES, shall be suspended.

In the event that an event of Force Majeure lasts for longer than 1 month, the Seller shall be free to terminate, the sales contract concluded between the Seller and the Customer, which is evidenced by the acceptance

## 11.4 The provisions of Articles events are a non-exhaustive list ARTICLE 13 - ASSIGNMENT -SUBCONTRACTING

The Customer may not assign and/or transfer to any person or entity all or part of its rights or obligations under these Terms & Conditions without the prior written consent of the Seller. The Seller reserves the right to assign or transfer any of its rights or obligations under the Contract. The Seller may subcontract all or part of its obligations under the Contract.

## **ARTICLE 14 – APPLICABLE** LAW - JURISDICTION

These Terms & Conditions are subject to the laws of England and Wales.

Any dispute between the Parties in connection with the execution of these Terms & Conditions which cannot be resolved by an amicable dispute resolution procedure shall be brought exclusively before the English courts, including in the event of summary proceedings, incidental claims, multiple defendants third-party or proceedings.

### PERMITS AND **AUTHORISATIONS**

The Customer shall be responsible for obtaining and maintaining, at its own expense, from the relevant administrative authorities and supervisory bodies the permits, licences and authorisations required for the performance of the Terms & Conditions (including in respect of the use, sale and distribution

of the Products and/or Services provided by the Seller). Where applicable, the Customer shall also assist the Seller in obtaining visas, permits and in clearing the Products through customs.

## ARTICLE 16 – COMPLIANCE WITH LEGISLATION AND STANDARDS - ETHICS

The Parties undertake to respect, and to ensure that their third parties (in particular suppliers and subcontractors) respect, the legal and regulatory provisions inherent in their professional activities, but also the national and international provisions relating to

- the fight against fraud;

- the fight against corruption and influence peddling;

- the fight against financial crime (in particular money laundering, insider trading and terrorist financing);

- fundamental workers' rights (in particular the prohibition of the use of any form of forced labour or child labour, the protection of workers' health and safety and social freedoms);

- anti-competitive practices;

- the protection of personal data;

- protection of the environment.

Where the Seller processes personal data provided by the Customer, it shall do so only in accordance with its privacy policy, which is available on request.

Each Party also undertakes to Customer declares that it and its prevent any situation of conflict affiliates are not subject, directly or indirectly, to any sanctions or

Each Party shall not:

- will not, by action or omission, do anything that would be likely to engage the responsibility of the other Party for noncompliance with the above regulations;

- establish and maintain its own policies and procedures relating to ethics;

- inform the other Party without delay of any event which comes to its attention and which (i) could result in a breach of the above provisions in the performance of its obligations under this Agreement or (ii) could give rise to liability on its part.

Each Party reserves the right to request proof from the other Party that it has taken measures to comply with the provisions of this Article.

Under this Contract, the Parties undertake not to re-export to Russia any of the goods and technologies listed in Annexes and XL of XL European Regulation 833/2014 in its latest version in force, and in general any product or material covered by this Contract, during and after its term. Any breach of this provision shall be considered a serious breach, entailing the right to terminate the Contract without notice or compensation.

or indirectly, to any sanctions or restrictive measures program issued by any national or international organization (in particular the European Council, the Office of Foreign Assets Control US Department of the Treasury ('OFAC')). Should such an event be foreseeable and/or occur definitively. Customer undertakes to inform Seller without delay, and Seller shall have the right to terminate the Contract without notice or compensation.

In the event that Customer is. directly or indirectly (through its directors. beneficial owners, employees, affiliates, and more generally any natural or legal person working with or for it) investigated or sanctioned under one or more of the national and international provisions mentioned in this article, it shall inform Seller without delay, which shall have the right to terminate the Contract without notice or compensation.

Any failure by a Party to comply with the provisions of this Article shall be deemed to be a material breach entitling the other Party to unilaterally terminate this Agreement without notice or compensation, and subject to payment of any damages to which that Party may be entitled as a result of such failure.

Each Party shall be solely responsible for any breach of the said legal or regulatory provisions, whatever they may

be, without being able to call the other Party as guarantor.

## ARTICLE 17 MISCELLANEOUS

The Seller's waiver of any provision of these Terms & Conditions, or its silence, shall not be construed as a waiver for the future to invoke compliance with such provision.

Anv technical advice. recommendations or services provided by the Seller are generated on the basis of information that the Seller considers reliable to the best of its knowledge and are intended to be used by qualified persons at their own risk. The Seller shall be liable for not anv damages consequences, or losses arising from the use of such advice, recommendations services. Such advice. or recommendations or services provided by the Seller shall not be deemed by the Customer to be guidelines or instructions. All drawings, descriptions, specifications and illustrations contained in the Seller's catalogues or any other material are for guidance only and are not binding on the Seller.

If any provision of these Terms & Conditions is held to be invalid or unenforceable, it shall be deemed to be unwritten and shall not invalidate the remaining provisions.